

Configuring Switchvox Mobile and FMC











Today's Topics



- ✓ Converged Phones
- ✓ InCall Menu
- ✓ Call Rules
- ✓ Mobile App Requirements
- ✓ Network Recommendations
- ✓ Mobile App Features



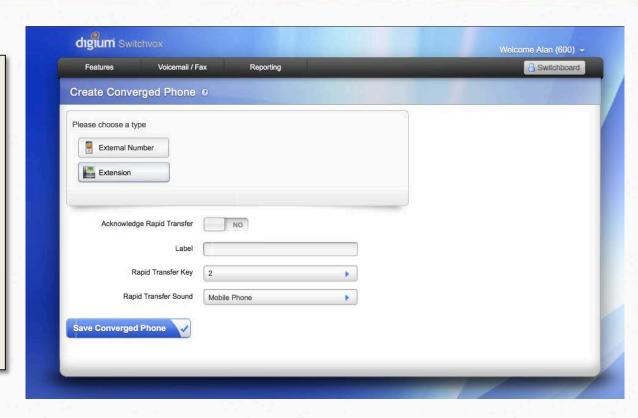




Converged Phones



- External # or Extension
- Up to 6 phones, including your
 Switchvox extension
- Acknowledge Rapid Transfer (optional)
- Rapid Transfer #
- Rapid Transfer Sound

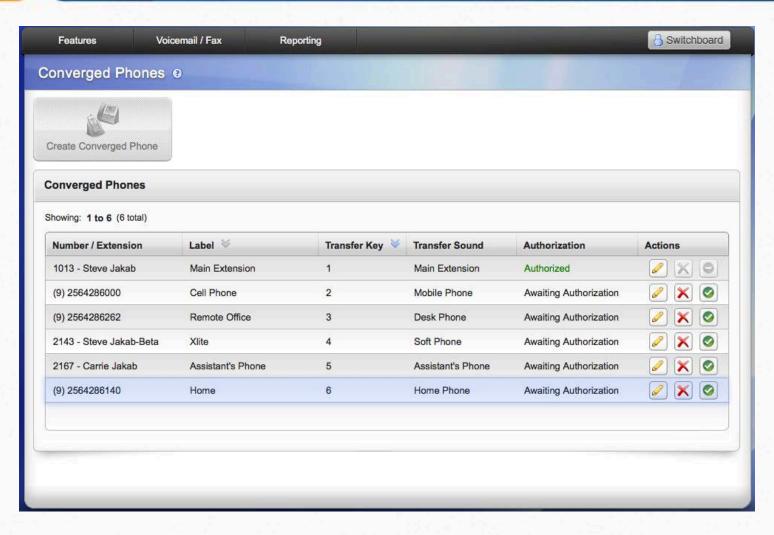


For more information about Converged Phones, go to: http://www1.digium.com/en/products/switchvox/features/converged-phones



Converged Phones

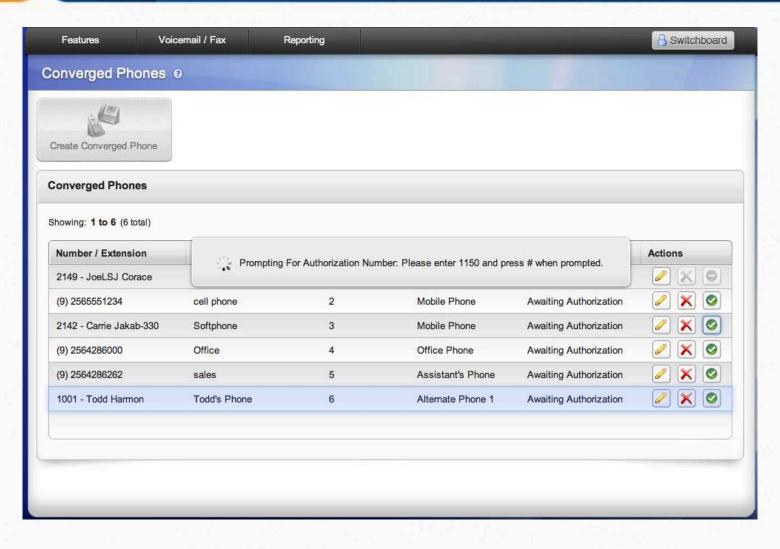






Converged Phones

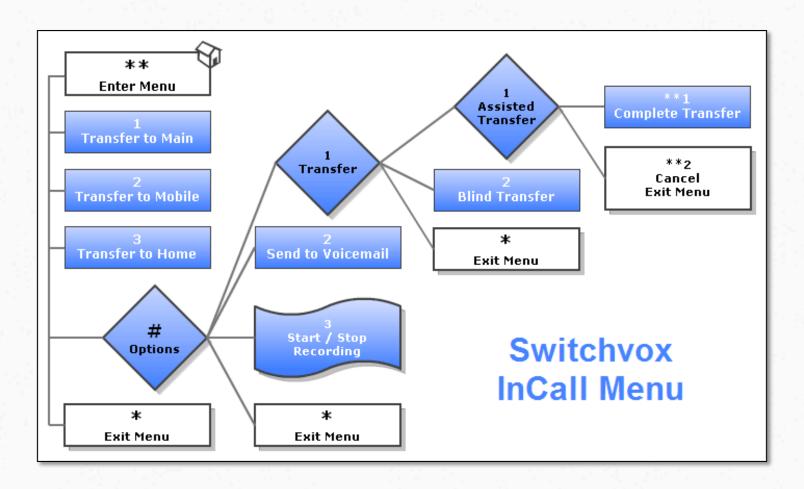






InCall Menu





To find out more about The InCall Menus, go to:

http://www1.digium.com/en/products/switchvox/features/incall-menu



Benefits of Converged Phones

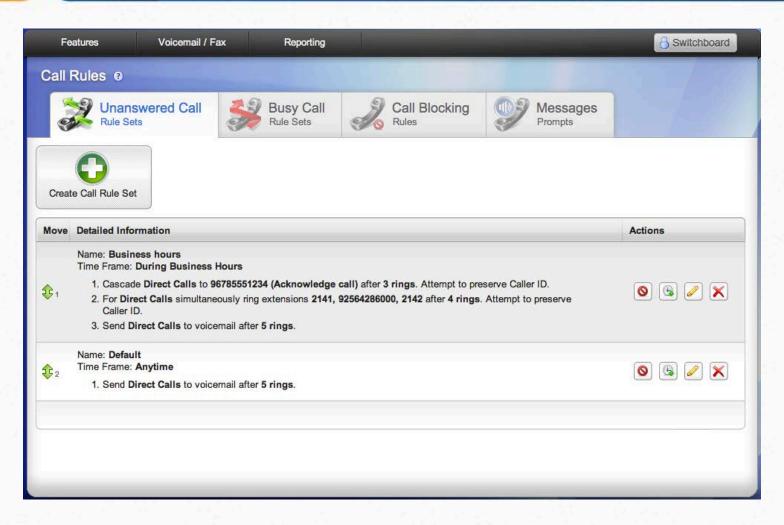


- Several Phones: Set all phones to work with your main extension
- One Mailbox: Your converged phones use the same mailbox
- Same CID: When calling from converged SIP phones, Switchvox automatically uses the CID from your main extension
- InCall Menu:
 - Quickly transfer calls to any other converged phone
 - Quickly transfer calls to any other extension on Switchvox
 - Initiate a recording from any converged phone
 - Send calls directly to Switchvox Voicemail
- Presence: Calls sent to converged phones will show phone status on the Switchboard
- Acknowledge Call: Option to accept or reject incoming calls
- Switchboard: Associate click-to-dial feature to any converged phone



Call Rules







Call Rules



Type of call	Direct Calls	
Number to forward to Note: Append an outgoing prefix number for external calls. Often the digit "9".	96785551234 😢	
Number of times to ring previous rule before cascading	3 rings	
Attempt to preserve Caller ID	YES	
Acknowledge call	YES	

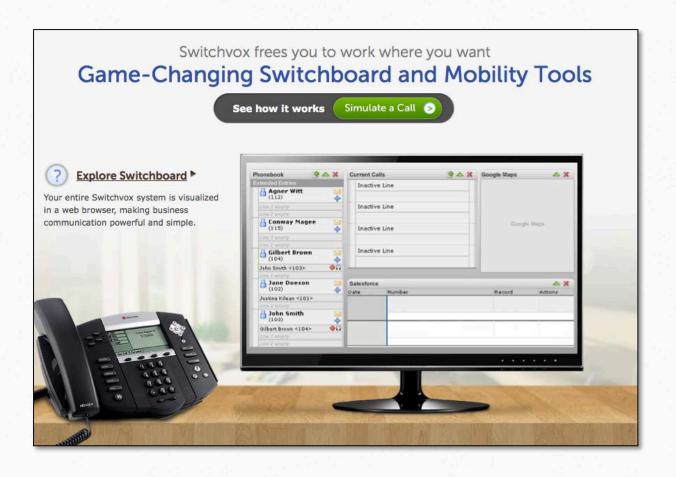
Acknowledge Call: Is a new setting to allow you to acknowledge the incoming call. Prevents calls from going to cell phone voicemail or being answered inadvertently.



Test Drive Switchvox FMC



http://www1.digium.com/en/products/switchvox/switchvox-demo







Switchvox Mobile Requirements





Switchvox SMB Version 23120 (4.5.2) or later



iPhone OS 3.0 or later



Blackberry Device Software 4.2.1 or later



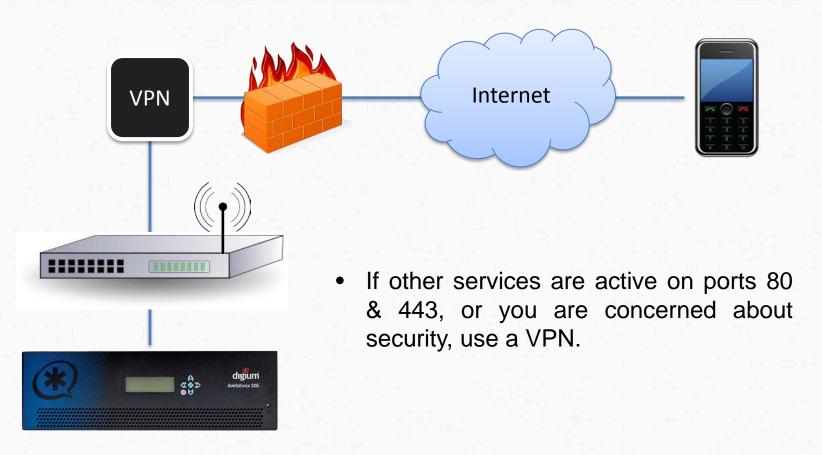
Android Version 2.1 or later

To find out more about Switchvox Mobility, go to: http://www1.digium.com/en/products/switchvox/mobility



Virtual Private Networks (VPN)



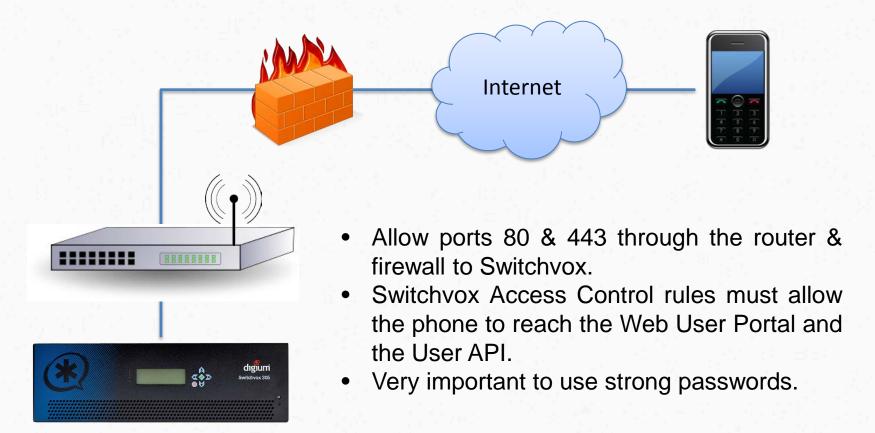


For info on how to setup VPNs for Android, Blackberry, & iPhone, go to: http://www1.digium.com/products/switchvox/support/switchvox-mobile-and-your-network



Port Forwarding





To find out more about Switchvox Mobile & your network settings, go to: http://www1.digium.com/products/switchvox/support/switchvox-mobile-and-your-network



Switchvox Mobile App Features



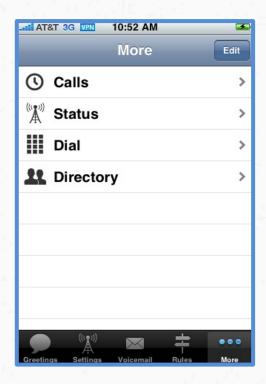


Screen Shots









Android

Blackberry

iPhone



iPhone App_Connecting VPN













iPhone App_Settings

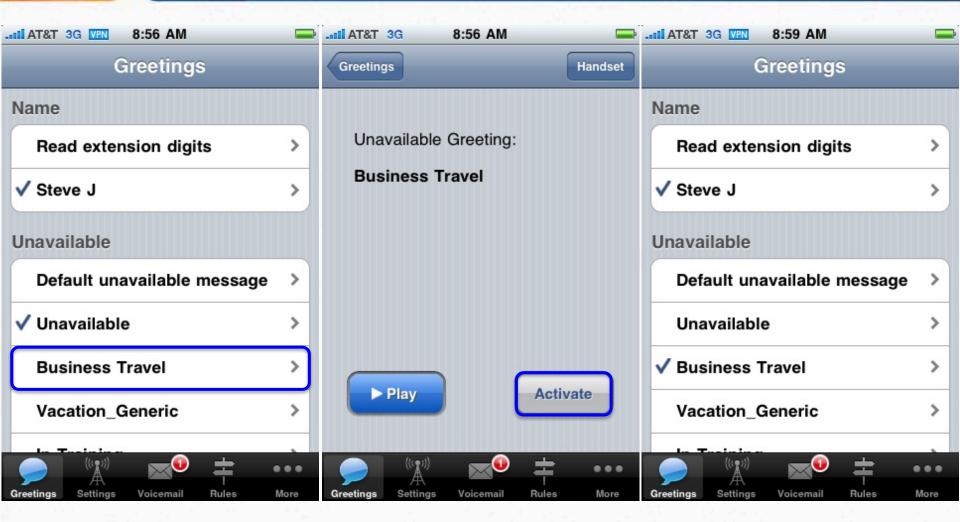


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Greetings Settings Voicemail	Rules	More		



iPhone App_Greetings



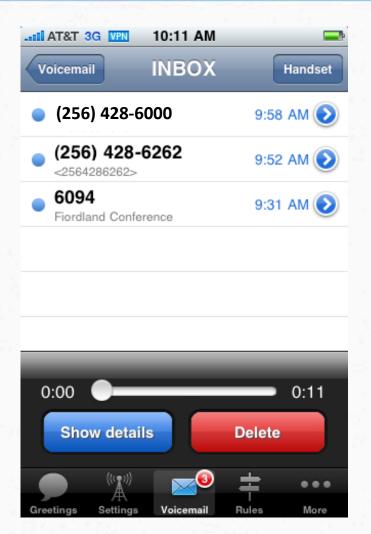




iPhone App_Voicemail



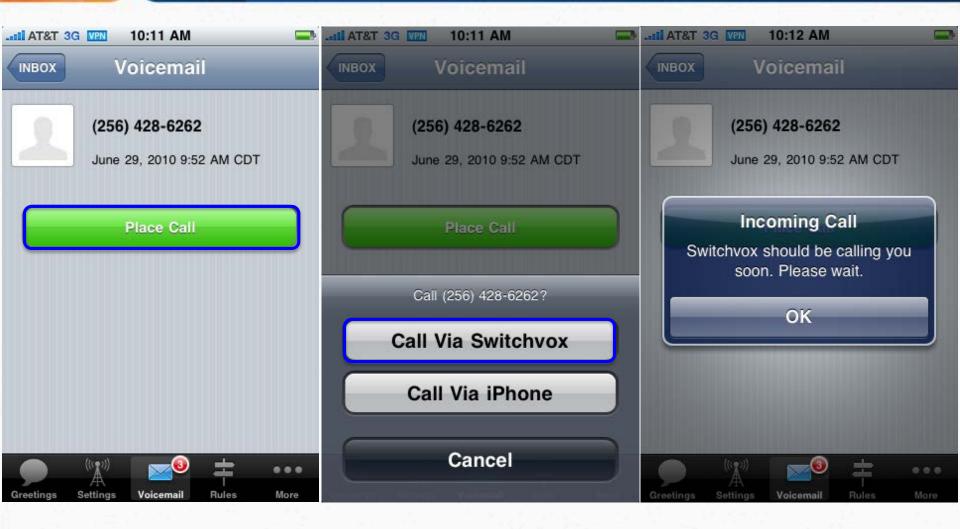
	3			
Voicemail				
INBOX	>			
Family	>			
Friends	>			
Recordings	>			
Work	>			
Greetings Settings Voicemail Rules	• • •			





iPhone App_Voicemail







iPhone App_Rules







iPhone App_More

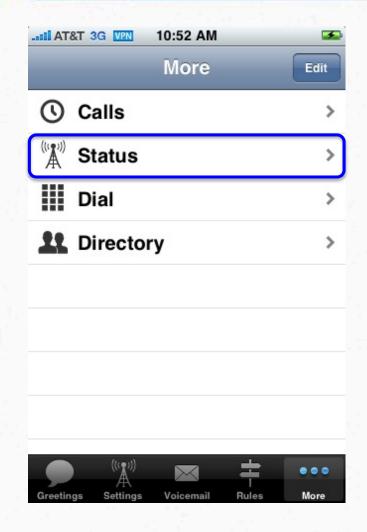


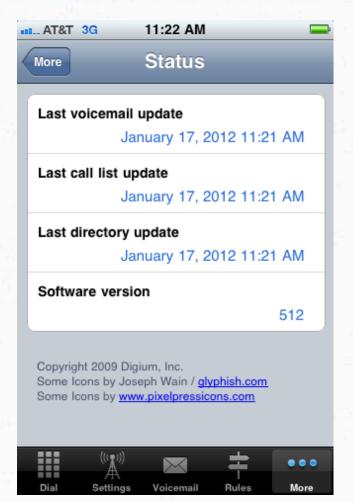




iPhone App_More_Status



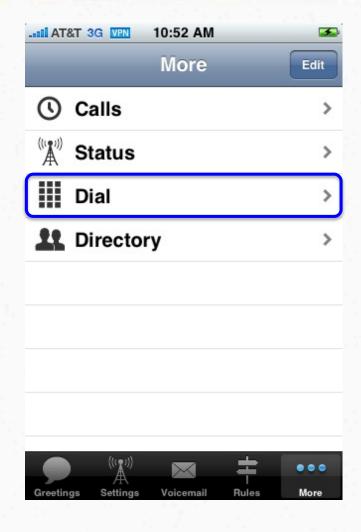






iPhone App_More_Dial





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iPhone App_More_Directory



