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COMMUNICATIONS



Polycom® VVX® Expansion Module





DATA SHEET

Polycom® VVX® Expansion Module

Turn your Polycom VVX business media phone into a cost-effective attendant console

The Polycom VVX Expansion Module is a cost-effective solution for telephone attendants, receptionists, administrative staff, and other dispatchers who manage multiple simultaneous telephone calls on a daily basis.

The Polycom VVX Expansion Module extends the functionality of Polycom VVX business media phones with multifunctional line keys that can be set up as line registrations, call appearances, speed-dials, direct station select or busy lamp field keys. The VVX Expansion Module seamlessly matches the look and feel of VVX business media phones.

Polycom VVX business media phones can be fully equipped with up to three VVX Expansion Modules. With VVX Expansion Modules, users can reduce the number of lost customer calls, shorten transaction times, and increase the accuracy of call routing by promptly accepting, accurately screening, efficiently dispatching and effortlessly monitoring calls.

The VVX Expansion Module is a true plug-and-play device that requires no separate set-up as power and signaling are provided by the host VVX business media phone.

The VVX Expansion Module provides an easy transition from traditional PBX features and functionality into the world of Voice over IP with familiar paper directory cards and intuitive LED visualization that matches the VVX business media phone.

Like all Polycom VoIP products, the VVX Expansion Module is standards-based and fully interoperable with Polycom partners' IP telephony server solutions.³ With the greatest breadth and depth of integrated video, voice, and web solutions, only Polycom delivers the ultimate communications experience.



Benefits

- **Increase productivity**—The VVX Expansion Module provides cost-effective call handling capabilities using directory cards that simplifies monitoring/dispatching of a high number of static contacts
- **Ease of use**—Bi-color LEDs offer flexible and intuitive call visualization matching VVX phones
- **Extended compatibility**—Supports all VVX business media phones for maximum flexibility
- **Flexible paper directory**—Quickly generate and print PDF template containing line key assignments
- **Leverage previous IT infrastructure investment**—Get the most out of your Polycom VVX business media phones by turning them into cost-effective attendant solutions

VVX Expansion Module specifications

Feature keys

- 40 multifunctional line keys configurable as line registration, call appearance, speed dial, DSS, or BLF
- Dual-color (red or green) illuminated LEDs for line status information

Compatible Polycom® VVX® business media phone models¹

- Polycom® VVX® 300/310
- Polycom® VVX® 400/410
- Polycom® VVX® 500
- Polycom® VVX® 600

Communication with host phone and/or other modules

- 2 auxiliary ports over (RJ-11)

Expandability

- Up to three VVX Expansion Modules can be attached to any VVX phone²

Feature support³

- Additional line registrations (up to 34 total)
- Shared call appearance, bridged line appearance (Key system emulation)
- Call transfer
- Busy lamp field
- Speed dial
- Fully programmable line appearances

Power

- Provided by Polycom VVX host phone
- Host phone powering options: IEEE 802.3(af/at) PoE or using a compatible external AC adapter

- Powering starts automatically upon auxiliary port connection
- No additional power source is required²

Approvals

- CE Mark
- VCCI
- C-Tick

Safety

- UL 60950-1
- CAN/CSA-C22.2 No. 60950-1
- EN 60950-1
- IEC 60950-1
- AS/NZS 60950-1

Operating conditions

- Temperature: 0—40° C (+32—104° F)
- Relative Humidity: 5% to 95%, noncondensing

Storage Temperature

- -40—70° C (-40—160° F)

VVX Expansion Module ships with

- VVX Expansion Module console
- VVX Expansion Module desk stand
- Attachment bracket with hand screws (2)
- Auxiliary cable
- Quick start guide

Dimensions

- 5 in x 5 in x 6.5 in (12.5 cm x 12.5 cm x 16 cm) (W x H x D)

Weight

- Physical: 1 lb (0.4 kg)

Unit box dimensions

- 11 in x 6 in x 3.5 in (27.9 cm x 15.2 cm x 8.9 cm)

Unit box weight

- 1.32 lb (0.6 kg)

Master carton quantity

- Ten (10)

Country of origin

- China

Warranty

- One (1) year

Part number/UPC code

- 2200-46300-025 / 610807781479

Available accessories

- Wallmount

1. Requires UC Software 4.1.6 on host phone, if running UCS 4.1.x, or UCS 5.1.0 (available post-FCS) if running UCS 5.x
2. Depends on power available to phone which varies by deployment. For support of up to three Expansion Modules on VVX 500/600, PoE+ or external AC adapter is required
3. Contact your IP PBX/Softswitch vendor or service provider for a list of supported features. VVX Expansion Module (paper directory) does not support Microsoft® Lync®

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About Polycom

Polycom is the global leader in open standards-based unified communications and collaboration (UC&C) solutions for voice and video collaboration, trusted by more than 415,000 customers around the world. Polycom solutions are powered by the Polycom® RealPresence® Platform, comprehensive software infrastructure and rich APIs that interoperate with the broadest set of communication, business, mobile and cloud applications and devices to deliver secure face-to-face video collaboration in any environment.

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