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SecureFax
Activation Procedure

SecureFax Activation Procedure

When your fax number ports to this new hardware, you'll need to follow a simple activation procedure as follows:

If you are installing the adapter:

#1. Connect the RJ11 cable from your fax machine to line 1 (if are using two facto on the back of the fax adapter

#2. Connect the supplied Ethernet cable to the WAN port of the fax adapter

#3. Connect the other end of the Ethernet cable and to an available Ethernet switch port

#4. Connect the adapter to power.

Skip to here if we've installed the adapter:

#4. Unplug the adapter for 12 seconds

#5. Press the small "reset" button at the front of the unit while turning the power on. Keep the reset button depressed until 30 seconds after the "POWER" light comes on.The device has now been reset.

#6. In approximately 15 minutes, the device will be ready for use. Send an outgoing fax and receive an inbound fax to test for proper operation.

#7. If you wish to receive incoming faxes via email or the fax portal, turn off incoming fax printing on your fax machine.

If you have any issues, please contact us at: service@teledynamic.com or 510-3424-4200 option 8.